



**Passionate About Sound**

**Title:** K Series Loudspeaker Inoperative  
**Bulletin #:** AN-KSE-01  
**Issue Date:** 2 March 2010  
**Models Affected:** K Series (limited serial number range)  
**Bulletin Revision:** Rev. A  
**Production Range:** Through July 2009 (serial numbers GD9xxxxxx, GE9xxxxxx, GF9xxxxxx, GG9xxxxxx)

## Symptoms

Unit will not turn on or operates only intermittently

## What to do

If you have a K Series loudspeaker that will not turn on—no sound, no LEDs lighting up, no signs of life (either permanently or intermittently)—check the first three digits of its serial number against the range listed below.

If it's in the affected serial number range, please contact QSC Technical Services or bring it to a QSC Authorized Service Center for service under QSC bulletin KSE0001. The unit will be evaluated to determine its eligibility for warranty service.

Affected serial number ranges:

**GD9**xxxxxx

**GE9**xxxxxx

**GF9**xxxxxx

**GG9**xxxxxx

Note: This applies to US customers only. Outside the US, please contact your QSC dealer or distributor.

## Contact information

This document is available for download in the *Tech Support* section of the QSC Audio Web site, [www.qscaudio.com](http://www.qscaudio.com). If you need any further information regarding this application note, please contact QSC Technical Services at the addresses or numbers below.

*Telephone:* 1-800-772-2834 (within USA only)  
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[www.qscstore.com](http://www.qscstore.com) (on-line accessory and replacement component sales)

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